



ORCALELUM
A PLACE FOR HEALING

| Job Description – Orca Lelum | |
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| Job Title | Continuing Care Worker |
| Wage Rate Range | Min: \$35.08 Max: \$43.46 |
| Location | Lantzville, BC |
| Reporting to | Program Manager |
| Weekly Schedule | 4 day work week |
| Hours Per Day | 8.75 |
| Weekends and Evenings Availability | Required |
| Employment Type | Full Time, Permanent |

About the Company:

Located in the beautiful territory of Snaw-naw-as First Nation, Orca Lelum is committed to fostering a safe and nurturing environment rooted in Indigenous ways of being. Dedicated to the well-being of youth, we empower individuals aged 12 to 18 to reclaim their strength, resilience, and cultural identity. Guided by the principle of *nuts'a'maat shqwaluwun* – people working together with one heart, one mind and one spirit, our holistic programs prioritize substance use recovery, wellness and trauma healing. We offer medically supervised withdrawal management and a 10-week residential program, aiming to re-ignite a lifelong sense of purpose and connection.

What's in it for you?

Join us at Orca Lelum, where you not only contribute to a thriving organization but also become part of a community-driven by cultural values and a shared commitment to making a positive impact. Come experience the fulfillment of working in a First Nations-led environment that values your well-being and growth. Additionally, you get:

- A four-day work week for permanent part time and full-time employees;
- An excellent benefits and pension program for eligible employees;
- Paid vacation days and wellness days for eligible employees;
- Comprehensive training and professional development provided.

Job Summary:

The Continuous Care Worker (CCW) provides personal care for clients from in-take to discharge planning and support, once clients have completed their 10 weeks program. Additionally, the CCW would nurture clients in addressing their needs of the heart, mind, body, and spirit. As a CCW, you will play a crucial role in supporting the ongoing recovery and rehabilitation of our youth residents as they transition from intensive wellness programing to community living.



Job Duties and Responsibilities:

1. CCW's are responsible for being a coordinator and supportive "first point of contact" for potential clients seeking Orca Lelum services;
2. Work as a member of an interdisciplinary team to conduct centralized intake functions, which may include, but are not limited to: initial screenings, ensuring referral meets eligibility criteria for service, assessing level of urgency and risk associated with referrals, collecting missing information/dates, tracking referrals, following up with referral source as needed, assigning referrals to appropriate staff, and generally providing over-all support as it pertains to opening files for services as well as closing them;
3. Work in collaboration with collateral contacts who are often reaching out and submitting referrals on behalf of clients in order to access Orca Lelum services;
4. The CCW will be responsible for cultivating and sustaining relationships with clients throughout all stages of the 10-week program, ensuring ongoing support and guidance before, during, and after program completion.
5. Meet with clients to screen for eligibility for Orca Lelum services. Complete required paperwork for eligibility decision. Discuss with the client and their parents or guardian about the Orca Lelum 10-week program. If accepted, send acceptance letter to applicant and/or guardian.
6. Supports individuals with activities of daily living according to their personalized wellness plan, which encompasses the heart, mind, body and spirit aimed at promoting holistic wellbeing.
7. Provide input into the development of nursing care plans to the medical team.
8. Promote social, spiritual, psychological, and emotional well-being of clients. Monitor and report changes in behavior to the care team.
9. As part of indirect care responsibilities, diligently record and maintain accurate information in client records, prioritizing confidentiality and adhering to regulatory requirements.
10. Active engagement in Quality Improvement Programs is a key aspect of their role, as they contribute to enhancing service delivery and optimizing client outcomes.
11. The CCW will oversee and facilitate weekly case management meetings aimed at coordinating supports and service planning for youth and fostering connections with parents, family members, and other support networks.
12. Assist youth with discharge planning and reconnecting with their community. Providing resources and referrals to youth for additional support to enhance continuum of care.
13. Participate in team meetings and case conferences to discuss youth progress and wellness plans.



14. In emergent situations such as codes, the CCW effectively communicates and collaborates to ensure timely and appropriate responses. Additionally, they strictly adhere to standard precautions, infection prevention control measures, and isolation techniques to uphold a safe and healthy environment for clients in care.
15. Thunderbird system use proficiency.

Qualifications & Requirements:

- Bachelor's Degree in a related field such as Child and Youth Care, Child Development, Psychology or Social Work or
- 3 years' experience in related field
- Valid Class 5 BC Driver's License.
- Valid First Aid Certificate - Emergency First Aid – Community Care.
- Must consent to a criminal record check.
- Good awareness of Coast Salish history, stories and teachings is an asset.
- Ability to speak Hul'q'umi'num' is an asset

Skills & Attributes:

- Ability to work independently as well as in a team
- Ability to handle crisis and crisis intervention
- Ability to work under stress/pressure
- Sound judgment and problem-solving skills
- Strong interpersonal and communication skills – written and oral
- Ability to effectively use standard computer applications

How to Apply?

Interested candidates, please send a copy of your cover letter and resume to careers@orcalelum.ca

We look forward to reviewing your applications and discovering the unique skills and experiences you can bring to our team. Join us in making a positive impact at Orca Lelum!

***Note:**

- *This job description is not intended to be all-inclusive. The employee may perform other related duties as required to meet the ongoing needs of the organization.*
- *The hours of work, including days off, may be subject to change consistent with the operational requirements.*



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- *Qualified First Nations candidates will be given preference in accordance with the BC Human Rights Code section 42*